

This document formalizes the **QUALITY POLICY** pursued by **TONTI TRADING** in the application of the Quality Management System in accordance with ISO 9001 Edz 2015.

The **application field** as determined in the **Context Analysis** (APP3\_MQ) in which the Company operates refers to

- **Design and manufacture of drilling machinery**

under the Tescar brand ®.

The Management in the person of **Mirco TONTI** (DIR) prepares and updates the **Analysis of the context** to analyze the **internal** and **external factors** that impact on the activities of **TONTI TRADING** and identify the expectations of its customers and suppliers and other stakeholders such as public entities, municipalities, etc.

Risks and their impact on the Company's activities have been identified and actions have been put in place for their containment/reduction or elimination; see the Analysis of Risks and Opportunities issued and annually updated prior to the Management Review held in January each year.

To make the QMS operational, the Quality Manual (QM) was issued, which defines the responsibilities, authorities, and organizational interfaces for carrying out all the company activities necessary for the correct execution of the works. The Manual is followed by the relevant Operating Procedures that detail the activities, the persons responsible and the forms to be used.

The Management, which also plays the role of **Quality Manager**, has as its **Primary Objective** to initiate and promote all actions for the **continuous improvement of the QMS and Company Activities** as well as to pursue the following **long-term OBJECTIVES**:

- ☑ Ensuring a high level of Quality and Reliability of the machines manufactured
- ☑ Continuous improvement of the Organization through continuous integration of all the activities carried out in the QMS in accordance with the requirements of the ISO 9001 standard
- ☑ Measure the Customer Satisfaction level using appropriate tools to detect needs and expectations, analyzing the data obtained and initiating appropriate corrective actions to eliminate the causes of Dissatisfaction.
- ☑ Monitoring business processes with the definition, management and monitoring of Quality Indexes
- ☑ Continuously train company staff in the concepts of **Quality** and **Safety at Work** (ref. Dlgs81/08) as it is a priority to pursue both the Quality of work and the protection of the Health and Safety of the workers themselves
- ☑ Ensuring that its activities are carried out in accordance with the applicable legal provisions for safety at work
- ☑ Assessing the Risks present in the company's processes as well as those coming from outside, implementing all Actions for their containment and elimination as far as possible.

**Short-term OBJECTIVES** are defined in the **Improvement Plans** that **TONTI TRADING** draws up as an "output" of the **Annual Review of the Management System** of practice carried out in January each year.

Since the application of the QMS and the achievement of the objectives described above depend on all **TONTI TRADING** personnel, each individual resource of the Company is invited to carry out its activities in accordance with the relevant Procedures and Forms / Operating Instructions referred to.

***This Quality Policy is distributed in the company by means of notice boards in offices and production departments; it is also available on the company website [www.tescar.com](http://www.tescar.com)***

**Osimo. 20/12/2021 Management**

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