

This document formalises the **QUALITY POLICY** pursued by **TONTI TRADING** in the application of the Quality Management System in accordance with ISO 9001 Edz 2015.

The **application field** as determined in the **Context Analysis** (APP3_MQ) in which the Company operates refers to

- **Design and manufacture of drilling machinery**

under the TES CAR brand ®.

The Management (DIR), with the support of the Quality Management System (QMS) Manager, has drawn up a **Context Analysis** to analyse the **internal and external factors** that impact on **TONTI TRADING's** activities and to identify the expectations of its customers and suppliers as well as other stakeholders such as public bodies, municipalities, etc.

Risks and their impact on the Company's activities have been identified and actions have been put in place for their containment/reduction or elimination; see the Analysis of Risks and Opportunities issued and annually updated prior to the Management Review held in January each year.

To make the QMS operational, the Quality Manual (QM) was issued, which defines the responsibilities, authorities, and organisational interfaces for carrying out all the company activities necessary for the correct execution of the works. The Manual is followed by the relevant Operating Procedures that detail the activities, the persons responsible and the forms to be used.

The RQ, in the person of **Stefano PROPERZI**, as per the current Organisation chart, is assigned the role of **Quality Manager** with the task of managing the Quality Management System by interfacing with the various resources.

RQ has the power to initiate and promote all actions for the ADJUSTMENT, DEVELOPMENT and APPLICATION of the QMS, referring to **Mirco TONTI** Management for any problems that may arise.

The **long-term OBJECTIVES** that **TONTI TRADING** has set itself with this **Quality Policy** are:

- ☑ Ensuring a high level of Quality and Reliability of the machines manufactured
- ☑ Continuous improvement of the Organisation through continuous integration of all the activities carried out in the QMS in accordance with the requirements of the ISO 9001 standard
- ☑ Measure the Customer Satisfaction level using appropriate tools to detect needs and expectations, analysing the data obtained and initiating appropriate corrective actions to eliminate the causes of Dissatisfaction.
- ☑ Monitoring business processes with the definition, management and monitoring of Quality Indexes
- ☑ Continuously train company staff in the concepts of **Quality** and **Safety at Work** (ref. Dlgs81/08) as it is a priority to pursue both the Quality of work and the protection of the Health and Safety of the workers themselves
- ☑ Ensuring that its activities are carried out in accordance with the applicable legal provisions for safety at work
- ☑ Assessing the Risks present in the company's processes as well as those coming from outside, implementing all Actions for their containment and elimination as far as possible.

Short-term OBJECTIVES are defined in the **Improvement Plans** that **TONTI TRADING** draws up as an "output" of the **Annual Review of the Management System of Practice** carried out in January each year.

Since the application of the QMS and the achievement of the objectives described above depend on all **TONTI TRADING** personnel, each individual resource of the Company is invited to carry out its activities in accordance with the relevant Procedures and Forms / Operating Instructions referred to.

This Quality Policy is distributed in the company by means of notice boards in offices and production departments; it is also available on the company website www.tescar.com

Osimo. 02/09/2021 Management _____